## ANNUAL EFFICIENCY STATEMENT - BACKWARD LOOK

# **Local authority**

Herefordshire Council

#### **Contact name**

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# Job title

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## Activities undertaken to achieve efficiency gain

Unlike the 2005/06 budget, there was no formal corporate exercise carried out by the Council to identify cash efficiency savings for 2004/05. Services have been expected to operate within their cash limited budgets and secure ongoing performance improvements within those resources available.

Progress was made, however, during the year on putting the building blocks in place for future efficiency gains and these included the onset of property and accommodation reviews and the corporate Service Improvement Programme.

|                       | Cross Check                                      | -          | related<br>to capital | to other | of<br>which<br>cashable<br>(£) |  |  |
|-----------------------|--|------------|-----------------------|----------|--------------------------------|--|--|
|                       | Yes  | 0          |                       |          | 0                              |  |  |
| Adult Social Services |  |            |                       |          |                                |  |  |
|                       | <del>                                     </del> | ross-check | 110165.               |          | 500.004                        |  |  |
| Children's Services   | Yes  | 1,066,144  |                       |          | 523,964                        |  |  |

Activities undertaken to achieve efficiency gain: The focus on generating efficiency gains within the looked after children area has been on increasing performance in three core areas being: Increasing stability of placements, improving KS4 attainment and increasing the proportion of care leavers in education employment or training. The LEA has been able to make some significant cash releasing savings through a rigorous review transport of school with subsequent improvements in routing and scheduling. Quality cross-check notes: For Looked after Children improvements on Performance Assessment Framework (PAF) indicators 1,2 and 4 have been compared to the financial outturn in these specific areas. For school transport weighted average reduction in costs per rider have been calculated and these on average are £83. 60,000 60,000 Yes Activities undertaken to achieve efficiency gain: Reduction in management fee to leisure contractor (Halo). This has been achieved with no diminution in service through the investment at the outset of the contract in 'leisure professionals' to ensure operational efficiencies Culture and Sport and business growth. Quality cross-check notes: User number figures from Halo internal management information systems increased by 9% from 2003/04 to 2004/05. 2003/04 1,080,550 2004/05 - 1,177,930 **Environmental Services** Yes 356,730 Activities undertaken to achieve efficiency gain: gains have been Significant performance achieved within the Waste service mainly as a result of the ongoing policy to increase domestic waste recycling through house collections of recyclables. Although there has been a sizeable increase in net expenditure within street cleansing appreciable performance gains have delivery resulted from the new service arrangements with Jarvis.

| Procurement                          | Yes 0   |  |  |  |  |  |
|--------------------------------------|---|--|--|--|--|--|
|                                      |   | notes: Reduction in revenu transaction expenditure               |  |  |  |  |
| Corporate services                   | advantage of new particular Lender (LOBOs).   | borrowing instruments, i<br>Option Borrower Option               |  |  |  |  |
|                                      | Activities undertaken to achieve efficiency gain:<br>Active treasury management has resulted in a<br>major rescheduling of long-term debt by taking                                       |  |  |  |  |  |
|                                      | Yes 366,000   | n to achieve efficiency gair                                     |  |  |  |  |
| Other cross-cutting efficiencies not |   | 000 000  |  |  |  |  |
|                                      | Quality cross-check   | notes:   |  |  |  |  |
| Homelessness                         |   | n to achieve efficiency gain:                                    |  |  |  |  |
|                                      | Yes 0   | 0  |  |  |  |  |
| The Consequence                      | Quality cross-check   | • •  |  |  |  |  |
| Supporting people                    |   | n to achieve efficiency gain:                                    |  |  |  |  |
|                                      | Quality cross-check Yes 0   | notes:   |  |  |  |  |
| Non-school educational services      |   | n to achieve efficiency gain:                                    |  |  |  |  |
|                                      | Yes 0   | 0  |  |  |  |  |
|                                      | made fit<br>Reduction in net ex<br>Strategic Housing.   | or demolished penditure within this area of                      |  |  |  |  |
| LA social housing                    | Quality cross-check   | notes: Improvement in BVF of private sector dwelling             |  |  |  |  |
|                                      | Activities undertaken to achieve efficiency gain: The focus on efficiency gains has been within the administration of renovation and improvement grants and other private sector renewal. |  |  |  |  |  |
| Local transport                      | Yes 13,300  | 0   13,300   13,300  |  |  |  |  |
|                                      | Quality cross-check   |  |  |  |  |  |
|                                      |   | ed in the forward lookin   |  |  |  |  |
|                                      | 2004/05 and the op  | perational efficiencies will no<br>til the current year and thes |  |  |  |  |
|                                      | condition.  | dology on measuring roa<br>ery much in its infancy durin         |  |  |  |  |
|                                      | venture contract with Jarvis. They can only be estimated, however at this time owing to the   |  |  |  |  |  |
|                                      | Efficiency gains have been gained within local transport, specifically within highways maintenance following the signing of the joint   |  |  |  |  |  |
|                                      | I   | n to achieve efficiency gair                                     |  |  |  |  |
|                                      | level.<br>Yes 0   | 0 0 0  |  |  |  |  |
|                                      | percentage of the total tonnage of household waste arising which have been recycled. BVPI 199a - proportion of land and highways having litter and detritus below an acceptable           |  |  |  |  |  |
|                                      |   |  |  |  |  |  |
|                                      | Quality cross-ched  | ck notes: BVPI 82a   |  |  |  |  |

|                            | Activities undertaken to achieve efficiency gain:   |           |   |        |         |  |
|----------------------------|---|-----------|---|--------|---------|--|
|                            | Quality cross-check notes:  |           |   |        |         |  |
|                            | Yes   | 0         |   |        | 0       |  |
| Productive time            | Activities undertaken to achieve efficiency gain:   |           |   |        |         |  |
| Transactions               | Quality cross-check notes:  |           |   |        |         |  |
|                            | Yes   | 33,500    |   |        | 33,500  |  |
|                            | Activities undertaken to achieve efficiency gain: Introduction of e-recruitment and e-payments. |           |   |        |         |  |
| Miscellaneous efficiencies | Quality cross-check notes: Reduction in specific ICT Services budget.                           |           |   |        |         |  |
|                            | Yes   | 0         |   |        | 0       |  |
|                            | Activities undertaken to achieve efficiency gain:   |           |   |        |         |  |
|                            | Quality cross-check notes:  |           |   |        |         |  |
| TOTAL                      |   | 1,895,674 | 0 | 13,300 | 996,764 |  |